



Code of Conduct for City of York Council Pedicab Operators

We, the Pedicab Operator (insert name) hereby certify that we will manage our operation according to the following Code of Practice for Pedicab Operators and therefore will:-

- a) Have in place 3rd party public liability insurance (minimum £1M for any one event) to cover all pedicabs owned by us and driven by pedicab drivers registered with us, for taking passengers for hire and reward.
- b) Ensure that all drivers registered with us have signed the Code of Conduct for Pedicab Drivers.
- c) Have zero tolerance to the use of drugs or alcohol.
- d) Ensure that all drivers meet the standards as laid down by the City of York Council.
- e) Ensure that all drivers receive training in all aspects of pedicab driving.
- f) Ensure that all drivers pass a practical on-road test whilst carrying passengers.
- g) Ensure that all vehicles are safe, legal and roadworthy (including lights and safety belts) and are specifically designed for carrying passengers.
- h) Monitor street behaviour and have in place a disciplinary procedure clearly setting out the criteria under which a driver will be penalised or dismissed.
- i) In the event of the dismissal of a driver, to inform the Council and all other pedicab operators within the authority.
- j) Ensure that all pedicabs are maintained regularly and kept in a safe condition and to keep records of all maintenance carried out on each vehicle.
- k) Keep operational records to ensure that you can identify which pedicab driver was on which pedicab at any one time and to pass that information to the licensing authority if so requested.
- l) Take steps to protect the reputation of the pedicab industry at all times.
- m) Document all incidents and accidents.
- n) Ensure that all vehicles and drivers can be identified as being part of our operation.

Signed: Company: Date: